



E-EMPHASYS ERP EXTENDED PROFILE

OVERVIEW

e-Emphasys is a fully-integrated ERP from VitalEdge Technologies (formerly e-Emphasys Technologies) designed specifically for equipment distributors that need a unified system to manage finance, inventory, service, and sales at scale.

The system provides end-to-end functionality, covering warehousing, supply chain management, and CRM, as well as offering users a comprehensive set of core ERP features. It is fully customizable and can integrate with a range of software, including credit card and POS tools.

KEY FEATURES

- **Financial management:** General ledger, accounts payable and receivable, budgeting, and reporting tailored to dealership accounting practices.
- **Parts and inventory control:** Tools for tracking serialized and non-serialized inventory, vendor purchasing, pricing, and stock optimization.
- **Service and maintenance:** Work order management, warranty tracking, technician labor, and service history tied directly to equipment records.
- **Sales and CRM:** Support for whole goods sales, quoting, order management, and customer relationship tracking.
- **Reporting and analytics:** Configurable reports and dashboards intended to give management visibility into performance across departments.

e-Emphasys is most often used by mid-sized to large equipment dealers that require tight integration between departments and detailed operational control. Organizations with multiple locations, large service operations, or complex inventory structures are more likely to see value from its breadth of functionality.

e-Emphasys also offers support for all types of insurance models, including the ability to bill for loss, damage, and waiver, and time-phased calendar views of future contracts, quotes, and reservations. In addition to this, users can also benefit from flexible scheduling, quoting, reservation, and billing features, including flexible rate management by unit or category and customer-specific rates and discounts.

DEPLOYMENT OPTIONS

e-Emphasys is available through the cloud, on-premise, or as a hybrid model, with native iOS and Android apps available for mobile access. Implementation takes around four to six months, and the company offers 24/7 support in addition to in-depth training services.

FEATURE OVERVIEW

SOFTWARE SPECIFICATION

OVERVIEW	
PRODUCT NAME	e-Emphasys ERP
BUSINESS SECTORS	
DISTRIBUTION	✓
GOVERNMENT & NPO	✓
MANUFACTURING	✓
RETAIL	✓
SERVICES	✓
INDUSTRY	
AEROSPACE & DEFENSE	✗
AUTOMOTIVE	✓
CHEMICAL	✗
CONSTRUCTION	✓
COSMETICS	✗
ELECTRONICS	✗
ENERGY/POWER/UTILITIES	✓
ENGINEERING	✓
FASHION	✗
FINANCIAL SERVICES	✓
FOOD & BEVERAGE	✗
LOCAL GOVERNMENT	✓

MEDIA	✗
MEDICAL & HEALTHCARE	✗
METALWORKING	✗
OILFIELD	✓
PACKAGING	✓
PAINT & ADHESIVES	✗
PHARMACEUTICAL	✗
PLASTICS & RUBBER	✗
PRINT & DESIGN	✗
RENTAL	✓
TELECOMMUNICATIONS	✗
WOODWORKING	✗
CANNABIS	✗
EDUCATION	✗
NONPROFIT	✗
ERP SOFTWARE FEATURES	
BILLING	✓
BUSINESS INTELLIGENCE/ANALYTICS	✓
COSTING	✓
CRM	✓
CUSTOMER SERVICE	✓
PRODUCT DESIGN	✓
FINANCIALS & ACCOUNTING	✓
HR	✓
INVENTORY MANAGEMENT	✓

ORDER MANAGEMENT	✓
PLANNING & SCHEDULING	✓
PROJECT MANAGEMENT	✓
PURCHASING	✓
QUALITY CONTROL	✓
SALES	✓
SHIPPING & DISTRIBUTION	✓
SUPPLY CHAIN MANAGEMENT	✓
WAREHOUSE MANAGEMENT	✓
ASSET MANAGEMENT	✓
DOCUMENT MANAGEMENT	✓
CUSTOMER SUITABILITY	
ENTERPRISE (1000+ EMPLOYEES)	✓
MEDIUM SIZE (251-1000 EMPLOYEES)	✓
SMALL BUSINESS (1-250 EMPLOYEES)	✓
ADDITIONAL PRODUCT INFO	
MULTI LANGUAGE	✓
MULTI CURRENCY	✓
CUSTOMIZABLE	✓
SYSTEM HOSTING	
CLOUD	✓
INSTALLED ON PREMISE	✓
FURTHER INFORMATION	
PRICING	Flexible pricing structures to meet the needs of the customer

IMPLEMENTATION TIMEFRAME

4 months

SOFTWARE SCREENSHOTS



